Specification of Competency Standards for the Import and Export Industry

Unit of Competency

Functional Area: Shipping Documents and Management

Title	Manage multimodal transport
Code	105214L3
Range	This unit of competency is applicable to practitioners in the import and export industry to manage outbound multimodal freight transport in accordance with freight transport requirements.
Level	3
Credit	5 (for reference only)
Competency	Performance Requirement 1. Possess knowledge of multimodal transport • Describe the operations of multimodal transport • Describe the use of transport documents including air waybill, ocean bill of lading, carrier's certificate to serve as evidence of contract, good receipt and document of ownership 2. Handle outbound freight transport • Identify customer requirements, including speed and good safety, to transport good to destination • Identify freight transport requirements based on such criteria as customer requirements, transport cost, good types, and good size • Seek advice from freight forwarder on the best routes, combination of transport modes (air, sea, and/or land transport), and shipping costs • Make transport decisions including selection of transport modes, carriers, and routing in accordance with freight transport requirements • Book the necessary space • Handle customs clearance • Arrange insurance if required • Prepare packing and marking of goods • Prepare container loading plan if required • Prepare export documentation • Arrange transport of goods • Track and trace good status • Report required information, e.g. transit time and delivery status, to customers 3. Review multimodal transport operations • Conduct review on the effectiveness and efficiency of multimodal transport processes on a regular basis • Provide recommendation to make adjustments on the processes to improve the effectiveness and efficiency of the transport operations
Assessment Criteria	The integrated outcome requirements of this unit of competency are: • Capable of arranging outbound freight transport to meet freight transport requirements • Capable of tracing good status and reporting information to customers
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