Specification of Competency Standards for the Import and Export Industry
Unit of Competency
Functional Area: Warehousing and Logistics

| Title | Conduct goods receipt |
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| Code | 105185L3 |
| Range | This unit of competency is applicable to practitioners in the import and export industry in receiving goods. Tasks involve goods inspection and goods handling. |
| Level | 3 |
| Credit | 3 (for reference only) |
| Competency | Performance Requirement <br> 1. Possess knowledge of goods handling <br> - Describe goods operations (e.g., goods handling processes and loading/unloading operations) <br> - Describe the requirements (e.g., packaging, labelling and documentation) of handling general goods, special goods, and dangerous goods <br> 2.1. Identify workplace procedures and documentation requirements for the receipt of goods <br> - Identify the workplace procedures for goods receiving (e.g., unload pallets/cartons onto receiving dock) <br> - Identify workplace documentation requirements (e.g., check delivery document and fill out dock receipt) for the receipt of goods and reporting of damage <br> 2.2. Check and inspect goods on arrival <br> - Compare the number of pallets/cartons on delivery document and actual received quantity <br> - Report discrepancies (if any) <br> - Report condition of goods <br> - Dispatch non-conforming goods and keep records <br> 2.3. Unload, unpack, and store goods <br> - Identify handling equipment to handle goods <br> - Identify appropriate storage locations according to the characteristics of goods and delivery schedule <br> - Follow safety procedures when unloading, unpacking, and storing stock <br> - Unload and unpack goods in accordance with workplace procedures (e.g., safety rules to avoid accident, and unpacking instructions to prevent goods damage) |
| Assessment Criteria | The integrated outcome requirements of this unit of competency are: <br> - Capable of identifying workplace procedures and documentation requirements for the receipt of goods <br> - Capable of checking and inspecting goods <br> - Capable of unloading, unpacking, and storing goods |
| Remark |  |

