

**Information and Communications Technology Industry Training Advisory Committee
Software Products and Software Services (SW) branch
Unit of Competencies**

1. Title	Transform information into business knowledge and value	
2. Code	ITSWSM610A	
3. Range	Explore the hidden value from voluminous of information and transform these information into business knowledge and value [Strategic Management – Information Management]	
4. Level	6	
5. Credit	2	
6. Competency	<p>6.1 Understand how information were created</p> <p>6.2 Transform information into business knowledge and value</p> <p>6.3 Ensure integrity of information</p> <p>6.4 Transform information into business knowledge and value professionally</p>	<p><u>Performance Requirement</u></p> <p>Be able to</p> <ul style="list-style-type: none"> ▪ identify the source of information, its relevance to specific operational process and the paths of information flow within organization ▪ conversant with the steps in business process <p>Be able to</p> <ul style="list-style-type: none"> ▪ retrieve information in physical or electronic form from storage media ▪ classify, organize and use information in context to produce actionable knowledge ▪ integrate knowledge from disparate sources into a useful format suitable as the building block of knowledge base ▪ quantify value of knowledge from narrative information if necessary ▪ identify business critical issues need to be tackled and criteria for the solutions ▪ search the knowledge base and prioritize the results for recommendations to fulfil criteria as illustrated in the critical issues <p>Be able to verify the integrity of information and confirm that it meets business rules</p> <p>Be able to transform information into business knowledge and value in accordance organization's guidelines as well as any (local and international) laws and regulatory requirements, if applicable</p>
7. Assessment Criteria	The integrated outcome requirement of this UoCs is the ability to transform information into business knowledge and value for reliable and informed business decision.	
Remark		