

**Information and Communications Technology Industry Training Advisory Committee
Software Products and Software Services (SW) branch
Unit of Competencies**

1. Title	Formulate quality assurance (QA) policies and procedures	
2. Code	ITSWQA602A	
3. Range	Formulate QA policies and procedures for an organization to govern all its QA activities within the context of organizational level QA [Quality Assurance – Organizational Level QA]	
4. Level	6	
5. Credit	4	
6. Competency	<p>6.1 Understand vision and mission statements of QA as laid down by an organization</p> <p>6.2 Formulate QA policies and procedures</p> <p>6.3 Formulate QA policies and procedures in a professional manner</p>	<p><u>Performance Requirement</u> Be able to articulate the vision and mission statements of QA for software products or services at the organizational level</p> <p>Be able to</p> <ul style="list-style-type: none"> ▪ develop QA strategies, policies, procedures for the software products or services provided by the organization in accordance with industry standards ▪ develop and setup the QA acceptance or rejection criteria <p>Be able to</p> <ul style="list-style-type: none"> ▪ improve the QA policies and procedures continuously ▪ ensure that the QA policies and procedures match up with international QA standards ▪ facilitate the establishment of organization wide measurement programs ▪ obtain endorsement from stakeholders
7. Assessment Criteria	The integrated outcome requirement of this UoCs is the ability to formulate and state clearly quality assurance policies and procedures of an organization to govern all its QA activities at organizational level.	
Remark		