

**Information and Communications Technology Industry Training Advisory Committee
Software Products and Software Services (SW) branch
Unit of Competencies**

1. Title	Plan quality assurance (QA) activities of a software product (See Remark 1 for the meaning of "software product")
2. Code	ITSWQA506A
3. Range	Plan QA activities of a software product of an organization to assure the quality of that product [Quality Assurance – Product Level QA]
4. Level	5
5. Credit	3
6. Competency	<p style="text-align: center;"><u>Performance Requirement</u></p> <p>6.1 Know various components of a project QA plan</p> <p style="margin-left: 20px;">Be able to</p> <ul style="list-style-type: none"> ▪ understand the requirements of a project QA plan covering topics such as those mentioned in Remark 2 ▪ identify and establish specific QA objectives from the general project scope for the QA activities <p>6.2 Know how to select adequate tools and techniques for the required QA activities</p> <p style="margin-left: 20px;">Be able to</p> <ul style="list-style-type: none"> ▪ analyse the project input before selecting tools and techniques for QA activities ▪ understand the appropriate tools and techniques available for the required QA activities <p>6.3 Develop a software project QA plan</p> <p style="margin-left: 20px;">Be able to</p> <ul style="list-style-type: none"> ▪ develop a software project QA plan that covers topics as suggested in Remark 2 ▪ select appropriate tools and techniques to perform the required QA activities <p>6.4 Develop a software project QA plan in a professional manner</p> <p style="margin-left: 20px;">Be able to</p> <ul style="list-style-type: none"> ▪ develop a software project QA plan in an efficient and effective manner ▪ develop a software project QA plan in accordance with industry best practices, organization's guidelines as well as any (local and international) laws and regulatory requirements, where applicable ▪ communicate with project managers and stakeholders so as to obtain consensus on project QA plan from them as appropriate ▪ obtain endorsement from stakeholders
7. Assessment Criteria	The integrated outcome requirements of this UoCs are the abilities to: (i) develop a QA plan of the software product to assure its quality; and (ii) obtain consensus on the QA plan from project manager and stakeholders.
Remark	<ol style="list-style-type: none"> 1. Within this UoCs, "software product" takes a boarder meaning of software project, software product, and software services. 2. A project QA plan includes, but is not limited to, topics such as <ol style="list-style-type: none"> a) Schedule; b) Scope; c) Review activities; d) Audit activities; e) Resources; f) Check List; g) Measurement program; h) QA Tools; and i) Reporting mechanisms.