

**Information and Communications Technology Industry Training Advisory Committee
Software Products and Software Services (SW) branch
Unit of Competencies**

1. Title	Facilitate cross functional teams for crisis management	
2. Code	ITSWIS616A	
3. Range	Facilitate cross functional teams for crisis management to perform to the best of their capacity to handle any information security crisis events that may occur [Information Security – Crisis Management]	
4. Level	6	
5. Credit	1	
6. Competency	<p>6.1 Have the knowledge of cross functional team management</p> <p>6.2 Perform cross functional team facilitation</p> <p>6.3 Perform cross functional team facilitation in a professional way</p>	<p><u>Performance Requirement</u> Be able to explain the need for a cross functional team, and the techniques and methods in managing the team</p> <p>Be able to</p> <ul style="list-style-type: none"> ▪ identify and invite suitable members from different functions for the team formation ▪ liaise with different functional teams ▪ organize and structure the team ▪ coordinate team's communication ▪ motivate members' active contribution to the team ▪ facilitate meetings ▪ steer and focus the team into achieving the team's goals and objectives <p>in handling any information security crisis events that may occur</p> <p>Be able to</p> <ul style="list-style-type: none"> ▪ demonstrate a high degree of professionalism and competence in the facilitation of cross functional teams ▪ achieve the team's goals and objectives in an efficient and effective manner <p>in handling any information security crisis events that may occur</p>
7. Assessment Criteria	The integrated outcome requirements of this UoCs is ability to facilitate cross functional teams for them to perform to the best of their capabilities in handling any information security crisis event that may occur.	
Remark		