

**Information and Communications Technology Industry Training Advisory Committee
Software Products and Software Services (SW) branch
Unit of Competencies**

1. Title	Manage post-event reviews
2. Code	ITSWIS615A
3. Range	Manage post-event reviews to identify causes and corrective actions after the tragic event has occurred [Information Security – Response Management]
4. Level	6
5. Credit	3
6. Competency	<p><u>Performance Requirement</u></p> <p>6.1 Understand the process of post-event review Be able to</p> <ul style="list-style-type: none"> ▪ understand the purpose of post-event review ▪ understand the steps required to complete post-event review <p>6.2 Conduct post-event analysis Be able to</p> <ul style="list-style-type: none"> ▪ conduct post-event analysis to create incident report ▪ consolidate regular incident reports for trend analysis ▪ gather statistics to identify any abnormality ▪ interpret the statistical trends of incidents <p>6.3 Devise corrective actions Be able to</p> <ul style="list-style-type: none"> ▪ conduct root cause analysis ▪ facilitate review meetings to discuss and devise corrective actions
7. Assessment Criteria	The integrated outcome requirements of this UoCs is the ability to manage post-event reviews by: (i) creating incident report; (ii) consolidating and interpreting regular incident reports; (iii) identifying root causes of the events; and (iv) producing a list of corrective actions for rectification.
Remark	