Functional Area: Product & Service Life Cycle (Retire)

1.	Title	Analyse the impact of decommissioning procedure
2.	Code	ITCSPL526A
3.	Range	This UoC applies to all considerations and tasks relating to the analysis of the impact at conduction of the product / service decommissioning procedures. This step takes a more broadened view to consider the different angles and levels of the impact to the company as a whole.
4.	Level	5
5.	Credit	4
6.	Competency	<table><tr><td colspan="2">Performance Requirement</td></tr><tr><td>6.1 Possess the knowledge in the subject area</td><td> - Fully understand the great impact (but usually unobvious) to customers and the company at decommissioning of a particular product / service - Fully aware of the necessity for conducting a detailed analysis of the influences after executing the decommissioning procedure for the product / service in concern - Grasp the key issue that such analysis needs to focus on the interest of the customers - Aware with alertness the high correlation between product decommissioning and the long term profitability and market competition of the company - Be aware of the wide range of methodologies and techniques in conducting such analysis, each with its own advantages and disadvantages </td></tr><tr><td>6.2 Analyse the impact of decommissioning procedure</td><td>Be able to: - Setup in advance the scope and areas of interest to be included in the analysis about the various possible impacts at retirement of a product / service - Exercise good anticipation skills to determine the types of impacts and the parties being influenced while executing the decommissioning procedures - Always treat the interests and benefits of customers as the highest priority, which possibly results in using a weighted scheme to quantify the level and strength of influences - Exercise good analytical skill to grasp the essential findings and summarise them for management's attention and evaluation - Make recommendation for actions to follow up findings of the impact analysis, explaining the pros and cons of the different possible approaches - Effectively co-ordinate with third party outsources if they are involved in the product / service being decommissioned </td></tr><tr><td>6.3 Exhibit professionalism</td><td> - Always ensure all related staff members contribute their greatest effort in the process of analysis the impacts of decommissioning procedures for the product/service concerned - Always strike a proper balance of interests between customers and the company - Always maintain an optimal balance between all related technological, political, social and legal issues </td></tr></table>
7.	Assessment Criteria	The integrated outcome requirements of this UoC are the abilities to: i. effectively complete the analysis work for investigation of various impacts of the product decommissioning procedures ii. utilise the analysis findings and design appropriate follow up actions to alleviate those negative impacts iii. utilise the analysis findings and design appropriate follow up actions to strengthen effects of those positive impacts
	Remark	