

Functional Area: Product & Service Life Cycle (Service Commissioning)

1. Title	Co-ordinate with partners for products and services commissioning tasks	
2. Code	ITCSPL305A	
3. Range	This UoC applies to detailed communication and co-ordination activities with vendors, with the purpose of co-operating with them to introduce the new product / service to the market.	
4. Level	3	
5. Credit	2	
6. Competency	<p>6.1 Possess the knowledge in the subject area</p> <p>6.2 Co-ordinate with partners for products and services commissioning tasks</p> <p>6.3 Exhibit professionalism</p>	<p><u>Performance Requirement</u></p> <ul style="list-style-type: none"> ● Understand the importance of close and tight co-ordination with partners involved in the product / service commissioning tasks ● Understand the mandatory necessity to get familiar with the partners including their expertise, other strength, weakness, requirements, etc ● Understand that co-ordination and communication is bi-directional in nature and that clear and unambiguous specification of own company's requirements, procedures and operations are essential ● Be aware of the different background and conditions of individual vendors and that their co-ordination work need to be versatile and flexible ● Be aware of the possible internal operations after introduction of external vendor partners <p>Be able to:</p> <ul style="list-style-type: none"> ● Co-ordinate with vendors to come into agreement with them for product / service commissioning tasks ● Gain in-depth understanding about individual partners and their relative contributions to the overall success of the product / service in concern ● Prepare documents regarding the co-operation and agreement with partners, with mutual consent from both parties ● Work through all detailed tasks to arrive at the final partnership agreements, which cater for all necessary considerations such as policies, laws, etc ● Communicate with own staff members at all levels and explain the future co-operation modes with the partners for them to follow ● Anticipate the potential problems or impacts to own organisation after introduction of the partners and design remedy actions as appropriate ● Record and calculate with high accuracy the benefits after introducing the vendors partners for management's review and consideration in future <ul style="list-style-type: none"> ● Always ensure the proper balance of interest between different parties including own company, own staff members and the partners ● Always work with full capacity and ability to ensure the successful co-operation with partners for product / service commissioning
7. Assessment Criteria	<p>The integrated outcome requirements of this UoC are the abilities to:</p> <ol style="list-style-type: none"> i. successfully identify and partners with vendors which bring positive returns to the company ii. ensure the long term benefits to both the company and partners by continuously maintaining and strengthening the partnership 	
Remark		