

**Functional Area: Product & Service Life Cycle (Service Commissioning)**

1. Title	Execute implementation plan for launching	
2. Code	ITCSPL304A	
3. Range	This UoC applies to all procedures and actions required to carry out the steps as listed in the product / service implementation plan. This and the previous step combined together is the first move for launching the new product.	
4. Level	3	
5. Credit	2	
6. Competency	<p>6.1 Possess knowledge in the subject area</p> <p>6.2 Execute implementation plan for launching</p> <p>6.3 Exhibit professionalism</p>	<p><u>Performance Requirement</u></p> <ul style="list-style-type: none"> <li>● Understand fully the details and actions as listed in the product / service implementation plan</li> <li>● Understand the importance of sticking to the original plan to ensure success of the new product in concern</li> <li>● Understand the importance of proper co-ordination of manpower and other resources in the process of implementation plan execution</li> <li>● Be aware of the possible difficulties and hindrances during this execution phase and their impacts to the original plan</li> <li>● Be aware of the wide range of methods and techniques to execute the required tasks and their relative effectiveness and costs performance</li> </ul> <p>Be able to:</p> <ul style="list-style-type: none"> <li>● Execute all required steps and tasks as listed in the original product implementation plan</li> <li>● Take note of all outcomes at the end of every single step to evaluate the degree of success / completion</li> <li>● Establish key milestones for this execution phase to evaluate whether the original time-frame can be maintained continuously</li> <li>● Tightly co-ordinate with all related staff members to ensure their contribution of best efforts, and their quality output</li> <li>● In case of outsourcing, again tightly co-ordinate with related third-party personnel to ensure their contribution of best efforts and quality output</li> <li>● Work out a monitoring scheme to evaluate the deviation from the original planning during and after this execution phase</li> <li>● Report to senior management any necessity to alter the original planning in a timely manner</li> <li>● Figure out alternative solution / substitution plan in case of unexpected failure of any tasks</li> </ul> <ul style="list-style-type: none"> <li>● Always ensure all related staff members work with full capacities towards the goal of successful execution of the required tasks</li> <li>● Always work with full capacity and ability to ensure successful completion of the product implementation plan execution phase</li> </ul>
7. Assessment Criteria	<p>The integrated outcome requirements of this UoC are the abilities to:</p> <p>i. successfully complete all required tasks as listed in the original product implementation plan</p> <p>ii. ensure all tasks are completed according to the original sequence, time frame and within budgeted resources</p>	
Remark		