

Functional Area: Network Infrastructure & Operation (Operation / Support & Maintenance)

1. Title	Work with implementation team to ensure network is operating to required standard	
2. Code	ITCSNO329A	
3. Range	This UoC defines the competencies for teamwork, where the operation team works with the implementation team to ensure the implemented network is installed and operating as per required.	
4. Level	3	
5. Credit	2	
6. Competency		<p><u>Performance Requirement</u></p> <p>6.1 Possess the knowledge in the subject area</p> <ul style="list-style-type: none"> • Able to comprehend and follow network deployment/implementation plans • Knowledgeable of network architecture, network technologies and its operating characteristics, including routing, transmission, etc • Experienced with problem solving, analysis, diagnosis and evaluation techniques • Possess work ethics, roles and responsibilities for individual team member • Possess good communication skills in relation to communicating problem analysis, evaluation and presentation of information to different levels of stakeholders • Understand health and safety procedures, government regulations, compliances, etc <p>6.2 Work with implementation team to ensure network is operating to required standard</p> <p>Be able to:</p> <ul style="list-style-type: none"> • Determine the roles, responsibilities or tasks within the team • Coordinate with implementation team to identify the tasks, activities and deliverables • Clarify the assigned tasks and create an action plan including tasks and goals to be achieved • Conduct the task activities according to the activities plan • Review with implementation team on the results to confirm that the required standard was achieved • Document task activities and results in accordance with the organisation's standards and policies • Present the documents to appropriate party for quality auditing <p>6.3 Exhibit professionalism</p> <ul style="list-style-type: none"> • Exhibit interpersonal skills when working with colleagues • Follow safety procedures at every step while performing the implementation of the network • Ensure all documentation format follows the organisation's standards and policies
7. Assessment Criteria	<p>The integrated outcome requirements of this UoC are the abilities to:</p> <ol style="list-style-type: none"> i. participate in a team or act individually ii. effectively communicate with the implementation team to determine the required deliverables iii. plan, prioritise and complete the tasks to meet the implementation required standards and deadlines 	
Remark		