

# Specification of Competency Standards for ICT Operation and Support

## Unit of Competency

### Functional Area: Security Support

Title	Configure user access control on server
Code	107886L3
Range	This unit of competency applies to support personnel who administer the organisation's servers. To access resources on a server the user will need appropriate access rights which administrator will need to configure. Access control in modern servers has pre-configured access control in form of different roles or via traditional access rights.
Level	3
Credit	3
Competency	<p>Performance Requirements</p> <ol style="list-style-type: none"> <li>1. Knowledge for configuring user access control on server <ul style="list-style-type: none"> <li>• Possess system troubleshooting skills</li> <li>• Possess good knowledge of system logs</li> <li>• Possess good knowledge of common server operating systems</li> <li>• Possess good knowledge of operating system's access control</li> <li>• Possess basic knowledge of information security</li> <li>• Possess knowledge of the organisation's user security procedures and guidelines</li> </ul> </li> <li>2. Configure user access control on server <ul style="list-style-type: none"> <li>• Determine what role the user is allocated by the organisation, for example: <ul style="list-style-type: none"> <li>• Administrator</li> <li>• Backup operator</li> <li>• Application administrator</li> <li>• Read only analyst</li> </ul> </li> <li>• Use server management tools to assign the role to the user's account</li> <li>• Determine resource access permitted for the user, such as but not limited to the following: <ul style="list-style-type: none"> <li>• Local logon</li> <li>• Internet access</li> <li>• Remote logon</li> </ul> </li> <li>• Use server tool to configure user accounts with allowed access</li> <li>• Create a check list of access control setting for each shared resources and/or object, such as but not limited to the following: <ul style="list-style-type: none"> <li>• Printers</li> <li>• Folders</li> <li>• Files</li> <li>• Applications</li> </ul> </li> <li>• Configure the allowed access and level of access (Read, Write, Execute, etc.) to each object and shared resource</li> <li>• Document and record all user access setting and configuration for reference</li> </ul> </li> <li>3. Exhibit professionalism <ul style="list-style-type: none"> <li>• Comply system administrator ethics and exercise due diligence when administering user accounts and access control on servers</li> <li>• Exhibit security attitude but balance the needs of users with the organisation security needs when setting user access control as well as protecting the server</li> </ul> </li> </ol>

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#### **Functional Area: Security Support**

Assessment Criteria	The integrated outcome requirements of this UoC are the abilities to: <ul style="list-style-type: none"><li>• Determine and setup the role of the user that matches his/her access on the server</li><li>• Identify all the individual objects, shared resources on the server which the user requires access to</li><li>• Setup and configure correctly the user's access control on the server</li></ul>
Remark	