## Specification of Competency Standards for Human Resource Management

## **Unit of Competency**

Title	Validate effectiveness of the existing recruitment channels and methods
Code	106944L5
Range	Identifying the strengths and improvement areas of the existing recruitment channels and methods. This applies to the periodic review and alignment of existing recruitment channels and methods by collecting a variety of evidence to determine their effectiveness.
Level	5
Credit	5
Competency	<ul> <li>Performance Requirements</li> <li>1. Knowledge in the Subject Area</li> <li>Understand the pros and cons of different recruitment channels and methods (e.g. from traditional hiring process to emerging online recruitment)</li> <li>Understand the key metrics (e.g. lead time, cost per hire, applicant volume) for reviewing the effectiveness of recruitment channels and methods</li> <li>2. Applications and Processes</li> <li>Develop or revise the list of key metrics and measuring mechanism (e.g. lead time, cost per hire, applicant volume) for reviewing the effectiveness of recruitment channels and methods</li> <li>Conduct regular user experience survey to review the effectiveness of recruitment strategy and existing recruitment channels and methods</li> <li>Analyse and review findings of the survey to assess the performance and effectiveness of the existing recruitment channels and methods</li> <li>3. Professional Behaviour and Attitude</li> <li>Proactively explore new recruitment channels and methods (e.g. online recruitment) to improve cost-effectiveness and recruitment result</li> </ul>
Assessment Criteria	The integrated outcome requirements of this UoC are:  Establishment of key metrics and mechanism to evaluate the effectiveness of existing recruitment channels and methods.  Execution of periodic review on the effectiveness of existing recruitment channels and methods.
Remark	