

Specification of Competency Standards
for the Fashion Industry
Unit of Competency

Functional Area - Laundry Services

Title	Identify cleaning and finishing processes required
Code	110304L4
Range	Identify cleaning and finishing processes required for clothing items to make the most appropriate arrangement. This applies to individuals who are required to arrange the most appropriate handling processes for clothing items based on considerations of their characteristics.
Level	4
Credit	3
Competency	<p>Performance Requirements</p> <p>1. Knowledge in the subject area</p> <p style="padding-left: 40px;">Be able to</p> <ul style="list-style-type: none"> • familiarise with the work processes of laundry services and the handling arrangements of different clothing items • possess the techniques in making a reasonable arrangement of laundry work processes • relate characteristics of clothing items to the cleaning and finishing processes and conditions required (e.g. time, temperature, type and amount of detergents) • use test methods to identify materials and stain types • assess the potential risks in the process of cleaning and finishing clothing items <p>2. Application and process</p> <p style="padding-left: 40px;">Be able to</p> <ul style="list-style-type: none"> • use appropriate methods (e.g. test) to identify material characteristics of clothing items and potential risks in the cleaning and finishing processes (e.g. colour fading) • use appropriate methods (e.g. checking orders for causes of stains, performing tests) to identify types and degrees of stains on clothing items • decide the cleaning and finishing processes and conditions required according to characteristics of clothing items (e.g. time, temperature, type and amount of detergents) • communicate with the customer to determine the cleaning and finishing arrangements • arrange for handling by related parties according to the cleaning and finishing arrangements of clothing items <p>3. Exhibit professionalism</p> <p style="padding-left: 40px;">Be able to</p> <ul style="list-style-type: none"> • comprehensively assess the potential risks in the process of cleaning and finishing clothing items • carefully test clothing items and accessories to reduce the likelihood of mistake • keep regular updates on the cleaning and finishing requirements of upcoming fashion styles and materials
Assessment Criteria	<p>The integrated outcome requirements of this UoC are the abilities to accomplish:</p> <ul style="list-style-type: none"> • Arranging the most appropriate handling processes for clothing items based on considerations of their characteristics.
Remark	