

Specification of Competency Standards
for the Fashion Industry
Unit of Competency

Functional Area - Quality System & Sustainability

Title	Review and reinforce training outcomes for quality
Code	108247L5
Description	Review and reinforce training outcomes to ensure quality-related practices are properly acquired and applied in a fashion business. This applies to individuals who are required to conduct post-training evaluation and reinforce quality knowhow and mindset for quality in a fashion business.
Level	5
Credit	3
Competency	<p>Performance Requirements</p> <p>1. Knowledge in the subject area</p> <p style="padding-left: 40px;">Be able to:</p> <ul style="list-style-type: none"> • understand the purposes and common evaluation criteria and procedures of post-training evaluation • explain the importance of reinforcement in effective quality-related training • critically evaluate the common problems in the training process (e.g. insufficient opportunities for application) • understand how to assess training effectiveness and obtain feedback to ensure that new skills and knowledge are put into practice <p>2. Application and process</p> <p style="padding-left: 40px;">Be able to:</p> <ul style="list-style-type: none"> • evaluate the satisfaction of participants towards the trainers and training programmes • evaluate the understanding of the quality principles and knowhow of the participants • evaluate the achievement of desired behavioural and attitudinal outcomes of participants (e.g. required mindset for quality) • determine whether positive results to the organisation have been obtained (e.g. lower rejection rate) • review feedback of participants or major stakeholders (e.g. managers) and suggest ways to improve training design and delivery • devise ways to sustain the quality knowhow and mindset for quality (e.g. prepare refresher courses or videos) <p>3. Exhibit professionalism</p> <p style="padding-left: 40px;">Be able to:</p> <ul style="list-style-type: none"> • proactively engage stakeholders in reviewing and improving training programmes to enhance the training effectiveness
Assessment Criteria	<p>The integrated outcome requirements of this UoC are the abilities to accomplish:</p> <ul style="list-style-type: none"> • Review and reinforcement of training outcomes with appropriate methods and procedures to ensure quality-related practices are properly acquired and applied in a fashion business.
Remark	