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Specification of Competency Standards
for the Fashion Industry
Unit of Competency

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Functional Area - Quality System & Sustainability

Title	Set up quality improvement team
Code	108244L5
Description	Set up a quality improvement team (QIT) for continuous improvement projects. This applies to individuals who are required to establish a team to execute quality improvement projects in a fashion business.
Level	5
Credit	3
Competency	Performance Requirements 1. Knowledge in the subject area Be able to: • understand continuous improvement and methods • examine common process improvements in the fashion industry • critically evaluate the key success factors of team formation (e.g. organisational culture, management style) • apply appropriate communication style and problem solving approach when working with different parties 2. Application and process Be able to: • identify functions and objectives of QIT • determine the criteria to recruit team members (e.g. technical knowledge) • assess and select the potential members against the selection criteria • establish team structure to facilitate the effective performance of the team functions • assign roles and responsibilities to team members • develop the competency of team members to apply a statistical approach for quality improvement • encourage adoption of the quality improvement cycle (e.g. PDCA, DMAIC) • document job descriptions of QIT for related parties' reference 3. Exhibit professionalism Be able to: • ensure the team members understand their roles and expectations clearly • demonstrate good conflict resolution skills
Assessment Criteria	The integrated outcome requirements of this UoC are the abilities to accomplish: • Setting up a QIT with members of the required characteristics and abilities to perform the team function.
Remark	