

Specification of Competency Standards
for the Fashion Industry
Unit of Competency

Functional Area - Quality System & Sustainability

Title	Facilitate incremental improvements
Code	108243L5
Description	Facilitate incremental improvements in a fashion business. This applies to individuals who are required to work in a team to introduce, review and institutionalise gradual changes to improve the operation of a fashion business.
Level	5
Credit	3
Competency	<p>Performance Requirements</p> <p>1. Knowledge in the subject area</p> <p style="padding-left: 40px;">Be able to:</p> <ul style="list-style-type: none"> • understand the basic beliefs of incremental improvement • critically evaluate the key factors for successful incremental improvement initiatives • understand the potential for short-term solutions to result in unforeseen long-term problems • gain support in process changes and forestall potential resistance <p>2. Application and process</p> <p style="padding-left: 40px;">Be able to:</p> <ul style="list-style-type: none"> • build teams for improvement initiatives • establish goals and scope of quality improvement (e.g. processes, products) • analyse processes to map out the principal flows and identify areas for improvement • specify key performance indicators (KPIs) for improvement initiatives • devise a communication strategy for team members and other stakeholders • identify and solve ongoing performance issues • institutionalise changes (e.g. provision of training in the new process) • review improvement initiatives and integrate feedback and learning into continuous improvement <p>3. Exhibit professionalism</p> <p style="padding-left: 40px;">Be able to:</p> <ul style="list-style-type: none"> • set realistic expectations for team members and stakeholders • carefully review each change to ensure no undesirable outcome is created
Assessment Criteria	<p>The integrated outcome requirements of this UoC are the abilities to accomplish:</p> <ul style="list-style-type: none"> • Facilitation of incremental improvements with team members in a fashion business that involves careful analyses of processes and systematic planning, implementation, review and institutionalisation of gradual improvement initiatives.
Remark	