

Specification of Competency Standards
for the Fashion Industry
Unit of Competency

Functional Area - Quality System & Sustainability

Title	Implement quality assurance processes
Code	108227L4
Description	Implement quality assurance processes to ensure the requisite quality is achieved in a fashion business. This applies to individuals who are required to implement quality assurance processes and procedures to achieve the quality objectives.
Level	4
Credit	2
Competency	<p>Performance Requirements</p> <p>1. Knowledge in the subject area</p> <p style="padding-left: 40px;">Be able to:</p> <ul style="list-style-type: none"> • understand the implementation framework of quality assurance processes • explain the common approaches of quality assurance in the fashion industry • apply appropriate techniques and methods for guiding and supporting existing and new staff members to comply with quality assurance processes and procedures <p>2. Application and process</p> <p style="padding-left: 40px;">Be able to:</p> <ul style="list-style-type: none"> • coordinate induction and instruction to existing and new staff members on the quality assurance policy to ensure compliance • deploy quality manuals and quality-related resources to staff members • monitor performance and quality outcomes against established standards (e.g. through quality control activities like quality audits, product inspections, product testing) • detect and report variations in the quality of operations or products from established standards in accordance with organisational procedures • analyse quality-related problems and propose solutions at their sources • keep records and reports according to the quality assurance policy and procedures <p>3. Exhibit professionalism</p> <p style="padding-left: 40px;">Be able to:</p> <ul style="list-style-type: none"> • engage commitment with stakeholders • act as role model and provide positive guidance to staff members to encourage compliance • proactively communicate the benefits of quality assurance and engage staff members in providing feedback
Assessment Criteria	<p>The integrated outcome requirements of this UoC are the abilities to accomplish:</p> <ul style="list-style-type: none"> • Implementation of quality assurance procedures and control mechanism in a fashion business to ensure conformance with quality requirements.
Remark	