Specification of Competency Standards
for the Fashion Industry
Unit of Competency

Functional Area - Quality System & Sustainability

Title	Set quality assurance processes
Code	108224L5
Description	Set quality assurance processes to specify how the requisite quality is achieved in a fashion business. This applies to individuals who are required to set quality assurance processes and procedures to achieve the quality objectives.
Level	5
Credit	2
Competency	Performance Requirements 1. Knowledge in the subject area Be able to: • understand the principles of quality assurance • analyse the established quality requirements and performance standards • devise quality assurance elements to fit with business processes 2. Application and process Be able to: • interpret quality performance expectations • develop quality manuals for business processes and procedures • develop mechanisms to verify compliance and availability of required resources (e.g. internal or external quality audits) • determine the types and frequency of product quality control activities (e.g. product inspections, product testing) • establish mechanisms and document management system to assess and address quality-related risks continually (e.g. project review meetings, milestone review meetings) 3. Exhibit professionalism Be able to: • facilitate stakeholder engagement and obtain stakeholder buy-in • demonstrate an understanding of fashion business processes to ensure congruence between quality assurance and business processes
Assessment Criteria	The integrated outcome requirements of this UoC are the abilities to accomplish: • Establishment of quality assurance procedures and control mechanism for a fashion business to ensure quality requirements will be met throughout the business processes, which are based on evaluation of quality performance expectations and achieved through well-developed quality manuals as well as quality assurance procedures and processes.
Remark	