Specification of Competency Standards for the Fashion Industry Unit of Competency

Functional Area - Quality System & Sustainability

Title	Set product quality standards
Code	108223L5
Description	Set product quality standards for a fashion business. This applies to individuals who are required to specify quality standards of fashion products and a set of systematic methods to ensure consistent achievement of customer satisfaction.
Level	5
Credit	3
Competency	Performance Requirements 1. Knowledge in the subject area Be able to: analyse the general construction of fashion products for setting quality standards relate product properties and product end use to the setting of quality standards state the methods used for evaluating product properties (e.g. laboratory test) outline the requirements for inspecting semi and final products at different stages of production examine mandatory (e.g. labelling law), industry and individual quality standards applicable to fashion products in major markets 2. Application and process Be able to: analyse relevant information about product quality requirements (e.g. industry codes, regulatory requirements) determine the quality requirements of a fashion product according to the quality assurance policy develop the testing and inspection methods used for evaluating product quality specify quality performance requirements in a formal document (e.g. quality manuals) 3. Exhibit professionalism Be able to: accurately communicate product quality standards to relevant parties constantly strive for a balance between costs, product quality and customer satisfaction
Assessment Criteria	The integrated outcome requirements of this UoC are the abilities to accomplish: • Establishment of product quality standards for a fashion business together with a set of systematic methods to ensure consistent achievement of customer satisfaction.
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