

Specification of Competency Standards
for the Fashion Industry
Unit of Competency

Functional Area - Quality System & Sustainability

Title	Review quality assurance processes
Code	108221L5
Description	Review quality assurance processes to assess and validate whether or not the requisite quality is being achieved in a fashion business. This applies to individuals who are required to perform periodic reviews of quality assurance processes and procedures to evaluate their effectiveness in achieving the quality objectives.
Level	5
Credit	3
Competency	<p>Performance Requirements</p> <p>1. Knowledge in the subject area</p> <p style="padding-left: 40px;">Be able to:</p> <ul style="list-style-type: none"> • understand the principles of quality assurance • review the common approaches of quality evaluation in a fashion business • evaluate quality outcomes to identify ways to improve quality assurance processes and procedures <p>2. Application and process</p> <p style="padding-left: 40px;">Be able to:</p> <ul style="list-style-type: none"> • interpret quality requirements and established standards • conduct review audits to evaluate performance and quality outcomes (e.g. results of quality audit) against established standards • determine possible causes and solutions for underperformance, faults or failures • collect, compile and analyse data and feedback to identify areas for improvement • identify training needs • keep records and prepare reports in accordance with organisational procedures <p>3. Exhibit professionalism</p> <p style="padding-left: 40px;">Be able to:</p> <ul style="list-style-type: none"> • strive for continual quality improvement • utilise evidence or fact-based data for process review • proactively engage staff and stakeholders in providing feedback
Assessment Criteria	<p>The integrated outcome requirements of this UoC are the abilities to accomplish:</p> <ul style="list-style-type: none"> • Periodic reviews and monitoring of quality assurance processes and procedures in a fashion business through review audits to ensure their effectiveness is maintained together with suggestions for improvements to quality assurance processes and procedures.
Remark	