

Specification of Competency Standards
for the Fashion Industry
Unit of Competency

Functional Area - Quality System & Sustainability

Title	Develop a quality management plan
Code	108216L5
Description	Develop a quality management plan to achieve the strategic objectives for quality in a fashion business. This applies to individuals who are required to develop plans for all necessary elements, processes, and procedures to achieve quality outcomes.
Level	5
Credit	3
Competency	<p>Performance Requirements</p> <p>1. Knowledge in the subject area</p> <p style="padding-left: 40px;">Be able to:</p> <ul style="list-style-type: none"> • examine the overall organisational goals and direction with regard to quality • understand the purpose and principle of quality management planning • translate strategic goals and objectives into both actionable and measurable activities and procedures for quality management plans <p>2. Application and process</p> <p style="padding-left: 40px;">Be able to:</p> <ul style="list-style-type: none"> • create a framework for the quality management plan and determine major activities needed to achieve the quality outcomes • evaluate existing or potential quality issues at every level and function of the organisation • consult key personnel of each level and function to explore possible measures that can achieve the quality outcomes • determine quality management responsibilities for each activity and include them in job descriptions and duty statements • estimate resources required to execute the plan • establish milestones, control points, and key performance measures in the quality review and monitoring mechanism <p>3. Exhibit professionalism</p> <p style="padding-left: 40px;">Be able to:</p> <ul style="list-style-type: none"> • conduct extensive consultations to ensure stakeholders and all levels and functions are aligned with the overall direction with regard to quality management plans and that there is no incongruence
Assessment Criteria	<p>The integrated outcome requirements of this UoC are the abilities to accomplish:</p> <ul style="list-style-type: none"> • Development of a quality management plan in a fashion business that entails a list of planned actions and key performance measures as well as responsible personnel for achieving the intended quality outcomes.
Remark	