

Specification of Competency Standards
for the Fashion Industry
Unit of Competency

Functional Area - Quality System & Sustainability

Title	Review quality system
Code	108212L6
Description	Review the quality management system (QMS) in a fashion business to ensure its effectiveness is maintained. This applies to individuals who are required to conduct periodic reviews of the quality system and identify areas for improvement across the organisation.
Level	6
Credit	3
Competency	<p>Performance Requirements</p> <p>1. Knowledge in the subject area</p> <p style="padding-left: 40px;">Be able to:</p> <ul style="list-style-type: none"> • understand the purposes and principles of QMS • critically evaluate different approaches of QMS assessment in a fashion business • conduct comparative analysis of performance indicators to identify ways to improve business processes <p>2. Application and process</p> <p style="padding-left: 40px;">Be able to:</p> <ul style="list-style-type: none"> • interpret the quality management objectives and key performance indicators • conduct regular audits to ensure that the quality implementation plan is complied with • evaluate the effectiveness of a quality system against key quality performance indicators • investigate client complaints for non-conformance issues • collect, compile and analyse data to determine if modifications and enhancements to the quality system are required • monitor risk management activities to enhance continuous improvements • establish mechanisms for gaining feedback on the quality system and implementation process • maintain records and prepare reports in accordance with organisational procedures <p>3. Exhibit professionalism</p> <p style="padding-left: 40px;">Be able to:</p> <ul style="list-style-type: none"> • continuously strive for quality improvement and organisational excellence • proactively engage staff and stakeholders in providing feedback on the quality system and procedures
Assessment Criteria	<p>The integrated outcome requirements of this UoC are the abilities to accomplish:</p> <ul style="list-style-type: none"> • Periodic reviews of the QMS in a fashion business through audits, investigations of non-conformance issues, and monitoring of risk management activities to ensure its effectiveness is maintained together with suggestions for modifications and improvements to the quality system.
Remark	