## for the Fashion Industry Unit of Competency

Functional Area - Sales \& Marketing

| Title | Formulate a sales plan |
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| Code | 108192L5 |
| Description | Formulate a sales plan for a fashion business to achieve the sales objectives. This applies to individuals who are required to plan for all sales activities in accordance with the established sales strategy. |
| Level | 5 |
| Credit | 3 |
| Competency | Performance Requirements <br> 1. Knowledge in the subject area <br> Be able to: <br> - critically evaluate marketing and sales developments (e.g. new approaches preferred by clients or adopted by competitors) in the fashion industry <br> - examine the established sales objectives and strategy of the organisation <br> - examine the sales metrics and techniques for generating sales <br> - understand how to develop a sales plan and organise sales activities <br> 2. Application and process <br> Be able to: <br> - identify the sales objectives and targets (e.g. income generation) to be achieved <br> - develop sales methods or tactics as well as sales force size to implement the sales strategy with details about responsibilities, resources and scheduling <br> - create a sales activity plan and relevant metrics (e.g. sales volume) <br> - establish policies concerning client relations and account management <br> - establish criteria for evaluating the effectiveness of the sales plan <br> 3. Exhibit professionalism <br> Be able to: <br> - embrace creativity and innovation in sales activity planning <br> - ensure the sales plan is achievable within the capability of the sales team |
| Assessment Criteria | The integrated outcome requirements of this UoC are the abilities to accomplish: <br> - Formulation of a sales plan for a fashion business that entails a list of planned activities and metrics with details about responsibilities, resources and scheduling for achieving the sales objectives. |
| Remark |  |

