

1. Title	Sell gas appliances to domestic customers	
2. Code	EMGAMS201A	
3. Range	Sell gas appliances to domestic customers.	
4. Level	2	
5. Credits	3	
6. Competency	<p style="text-align: center;"><u>Performance Requirements</u></p> <p>6.1 Knowledge and principles of selling gas appliances to domestic customers</p> <ul style="list-style-type: none"> ◆ Understand different types of domestic gas appliances, their applications and structure ◆ Master sales techniques, understand customers' needs and recommend suitable gas appliances to them <p>6.2 Methods and procedures of selling gas appliances to domestic customers</p> <ul style="list-style-type: none"> ◆ List the noting points for using different types of domestic gas appliances ◆ Point out restrictions on the installation and use of different domestic gas appliances ◆ Point out different types of domestic gas appliances ◆ Point out the characteristics of different domestic gas appliances ◆ Point out the specifications and installation requirements for different domestic gas appliances ◆ Point out the advantages and disadvantages of different gases and other sources of energy ◆ Point out the correct use of different domestic gas appliances ◆ Point out the advantages and disadvantages of different domestic gas appliances ◆ Point out how to handle gas leakage 	

	<p>6.3 Professional knowledge and responsibilities for selling gas appliances to domestic customers</p> <ul style="list-style-type: none"> ◆ Apply all the provisions in the Gas Safety (Installation and Use) Regulations under the Gas Safety Ordinance, Cap. 51, and answer customer enquiries on the installation of domestic gas appliances ◆ Apply all the provisions in the Code of Practice GU03 on [Installation Requirements for Domestic Gas Water Heaters], and answer customer enquiries on the installation of domestic gas appliances ◆ Apply other gas related regulations and codes of practice, and answer customer enquiries on the installation of domestic gas appliances
<p>7. Assessment Criteria</p>	<p>The integrated outcome requirements of this unit of competency are:</p> <ul style="list-style-type: none"> (i) Capable to point out the advantages and disadvantages of different domestic gas appliances, and recommend suitable ones to customers; and (ii) Capable to answer customer enquiries correctly on the use and installation of domestic gas appliances.
<p>8. Remarks</p>	<p>The credit value of this unit of competency is set on the presumption that the person already possesses the competency of EMGADE101A 【Basic knowledge of gas application】 .</p>