

1. Title	Promote quality management culture at working level						
2. Code	EMCUQM403A						
3. Range	Master the knowledge of quality management, lead the quality management working group to promote and foster basic level quality management culture for the electrical and mechanical services.						
4. Level	4						
5. Credit	3						
6. Competency	<p style="text-align: center;"><u>Performance Requirements</u></p> <table border="0"> <tr> <td style="vertical-align: top;">6.1</td> <td style="vertical-align: top;">Knowledge of quality management</td> <td style="vertical-align: top;"> <ul style="list-style-type: none"> ◆ Understand the concept of quality management ◆ Understand the goals of organizational quality management culture </td> </tr> <tr> <td style="vertical-align: top;">6.2</td> <td style="vertical-align: top;">Promote and foster basic level quality management culture</td> <td style="vertical-align: top;"> <ul style="list-style-type: none"> ◆ Promote basic level quality management culture, including: <ul style="list-style-type: none"> • Implement on-the-job training on quality knowhow for frontline staff • Set up frontline staff quality monitoring group to foster quality management culture at working level • Organize quality management culture promotional activities, such as quiz competitions, quality circle, visits, seminars, etc. </td> </tr> </table>	6.1	Knowledge of quality management	<ul style="list-style-type: none"> ◆ Understand the concept of quality management ◆ Understand the goals of organizational quality management culture 	6.2	Promote and foster basic level quality management culture	<ul style="list-style-type: none"> ◆ Promote basic level quality management culture, including: <ul style="list-style-type: none"> • Implement on-the-job training on quality knowhow for frontline staff • Set up frontline staff quality monitoring group to foster quality management culture at working level • Organize quality management culture promotional activities, such as quiz competitions, quality circle, visits, seminars, etc.
6.1	Knowledge of quality management	<ul style="list-style-type: none"> ◆ Understand the concept of quality management ◆ Understand the goals of organizational quality management culture 					
6.2	Promote and foster basic level quality management culture	<ul style="list-style-type: none"> ◆ Promote basic level quality management culture, including: <ul style="list-style-type: none"> • Implement on-the-job training on quality knowhow for frontline staff • Set up frontline staff quality monitoring group to foster quality management culture at working level • Organize quality management culture promotional activities, such as quiz competitions, quality circle, visits, seminars, etc. 					
7. Assessment Criteria	<p>The integrated outcome requirement of this unit of competency is:</p> <p>(i) Capable to master the knowledge of quality management, and lead the quality management working group to promote and foster quality management culture at working level.</p>						
8. Remarks	The credit value of this unit of competency is set on the presumption that the person already possesses basic concept of quality management.						