1. Title	Implement quality management training courses
2. Code	EMCUQM506A
3. Range	Master knowledge and skills in quality management of electrical and mechanical services to implement quality management courses.
4. Level	5
5. Credit	9
6. Competency	Performance Requirements
	6.1 Quality management System ■ Understand quality management system, such as: ■ ISO 9000 ■ Total quality management ■ Quality circle ■ Business Process Re-engineering
	 6.2 Implement quality management courses • Identify staff's training needs and formulate a training plan accordingly • Set targets for each course according to the training plan • Apply the knowledge of quality management system and the pre-set quality standard and system of the organization when formulating courses, including: • Working procedure system • Working instruction system • Document control system • Set the teaching mode of the quality management courses, including: • Lesson mode • Interactive mode • Workshop mode • Assessment mode • Review the effectiveness of courses • Use questionnaires to collect opinions of the staff concerned • Check with the department-in-charge the progress of the staff concerned after receiving the training
7. Assessment Criteria	The integrated outcome requirement of this unit of competency is: (i) Capable to apply the knowledge of quality management system and the quality management policy of the organization to formulate effective quality management courses, and review the courses effectively after implementation.
8. Remarks	The credit value of this unit of competency is set on the presumption that the person already possesses a fair basis of quality management.