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|------------------------|---|--|---------------------------------|---|-----|---|--|
| 1. Title | Promote quality management culture at working level | | | | | | |
| 2. Code | EMCUQM403A | | | | | | |
| 3. Range | Master the knowledge of quality management, lead the quality management working group to promote and foster basic level quality management culture for the electrical and mechanical services. | | | | | | |
| 4. Level | 4 | | | | | | |
| 5. Credits | 3 | | | | | | |
| 6. Competency | <p style="text-align: center;"><u>Performance Requirements</u></p> <table border="0"> <tr> <td style="vertical-align: top;">6.1</td> <td style="vertical-align: top;">Knowledge of quality management</td> <td style="vertical-align: top;"> <ul style="list-style-type: none"> ◆ Understand the concept of quality management ◆ Understand the goals of organizational quality management culture </td> </tr> <tr> <td style="vertical-align: top;">6.2</td> <td style="vertical-align: top;">Promote and foster basic level quality management culture</td> <td style="vertical-align: top;"> <ul style="list-style-type: none"> ◆ Promote basic level quality management culture, including: <ul style="list-style-type: none"> • Implement on-the-job training on quality knowhow for frontline staff • Set up frontline staff quality monitoring group to foster quality management culture at working level • Organize quality management culture promotional activities, such as quiz competitions, quality circle, visits, seminars, etc. </td> </tr> </table> | 6.1 | Knowledge of quality management | <ul style="list-style-type: none"> ◆ Understand the concept of quality management ◆ Understand the goals of organizational quality management culture | 6.2 | Promote and foster basic level quality management culture | <ul style="list-style-type: none"> ◆ Promote basic level quality management culture, including: <ul style="list-style-type: none"> • Implement on-the-job training on quality knowhow for frontline staff • Set up frontline staff quality monitoring group to foster quality management culture at working level • Organize quality management culture promotional activities, such as quiz competitions, quality circle, visits, seminars, etc. |
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| 7. Assessment Criteria | <p>The integrated outcome requirement of this unit of competency is:</p> <p>(i) Capable to master the knowledge of quality management, and lead the quality management working group to promote and foster quality management culture at working level.</p> | | | | | | |
| 8. Remarks | The credit value of this unit of competency is set on the presumption that the person already possesses basic concept of quality management. | | | | | | |