

Specification of Competency Standards
for the Elderly Care Service Industry
Unit of Competency

Unit of Competency is applicable across different functional areas

Title	Help Elderlies Use Hearing/Visual Aids
Code	106209L2
Range	This Unit of Competency is applicable to employees in the elderly care service industry who provide care service to elderlies. The Competency is applied to in a familiar, predicable, day-to-day, routine working environment. Employees are required to provide appropriate assistance and guidance to elderlies with respect to their use of hearing / visual aids, so as to improve their communication with others.
Level	2
Credit	1 (For Reference Only)
Competency	<p>Performance Requirements</p> <p>1. Relevant knowledge on helping elderlies use hearing/visual aids</p> <p style="padding-left: 40px;">Be able to</p> <ul style="list-style-type: none"> • Know elderlies' visual and auditory abilities • Understand hearing/visual aids commonly used by elderlies, such as: <ul style="list-style-type: none"> ○ Hearing aid ○ Telephone amplifier ○ Communication board ○ Magnifier ○ Glasses ○ Electronic devices with magnified display. • Understand the methods of use for various hearing/visual aids and issues that need special attention <p>2. Assist elderly in using hearing/visual aids</p> <p style="padding-left: 40px;">Be able to</p> <ul style="list-style-type: none"> • Provide appropriate assistance based on the visual and auditory abilities of the elderlies and their needs for hearing/visual aids, such as: <ul style="list-style-type: none"> ○ Explain and demonstrate to the elderly the proper way to use them ○ Practise using those devices with the elderlies and correct their mistakes ○ Use simple command to guide elderlies ○ Help elderlies putting on hearing/visual aids ○ Encourage elderlies to practise using those aids frequently • .Check and ensure the hearing/visual aids function normally • Consult with healthcare professionals if any problem arises when helping elderlies use hearing/visual aids <p>3. Exhibit professionalism</p> <p style="padding-left: 40px;">Be able to</p> <ul style="list-style-type: none"> • Respect elderlies' right to self-determination when helping them use hearing/visual aids • Be mindful of elderlies' personal needs, provide support to boost their self-care ability and confidence
Assessment Criteria	<p>The integrated outcome requirement of this Unit of Competency is:</p> <ul style="list-style-type: none"> • Ability to provide appropriate assistance and guidance to elderlies with respect to the proper use of hearing/visual aids, based on their visual and auditory abilities and their needs for such aids.

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Remark	
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