

Specification of Competency Standards
for the Elderly Care Service Industry
Unit of Competency

Functional Area - Management

Title	Analysis on the Needs of the Elderlies and their Caregivers
Code	106201L5
Range	This unit of competency is applicable to employees in the elderly care service industry who are responsible for case management. This competency requires the ability of critical analysis and integration of relevant information. Employees are required to perform professional analysis, according to elderlies' comprehensive assessment results and their carers' needs in terms of knowledge and skills, in order to identify the needs of elderlies and their carers.
Level	5
Credit	2 (For Reference Only)
Competency	<p>Performance Requirements</p> <p>1. Relevant knowledge on analysing needs of elderlies and their carers</p> <p>Be able to</p> <ul style="list-style-type: none"> • Understand the scope of work of professional workers relevant to the industry, for example, social workers, nurses, occupational therapists, physiotherapists, and nutritionists. • Understand the multidisciplinary assessment tools and their range of applications, for example, <ul style="list-style-type: none"> ○ Mini Mental State Examination (MMSE) ○ Barthel Index ○ Instrumental Activities of Daily Living (IADLs) form • Understand the skills to analyse the comprehensive assessment result of elderlies, for example, <ul style="list-style-type: none"> ○ Physical condition ○ Emotional condition ○ Activities and self-care ability ○ Cognition ○ Status of social life ○ Financial condition ○ Living environment ○ Services elderlies currently receiving ○ Resources available to carers, their abilities and their supporting network • Understand good communication skills <p>2. Analyse the needs of elderly and caregivers</p> <p>Be able to</p> <ul style="list-style-type: none"> • Understand the scope of comprehensive elderly assessment and its results; use the data gathered with assessment tools and interviews to identify the problems when providing nursing care to elderlies, elderlies' abilities and potentials, and their preferences and wishes regarding receiving care, in order to analyse their needs, for example, <ul style="list-style-type: none"> ○ Use Geriatric Depression Scale or Suicidal Risk Assessment Form to assess elderlies' emotional state ○ Use Mini Mental State Examination to assess the elderlies' cognition abilities ○ Use the risk assessment form on elderly abuse to assess their risk of abuse • Analyse and integrate the various needs of both elderlies and their carers according to the core of their problems, for example, <ul style="list-style-type: none"> ○ Needs for nursing and disease treatment ○ Needs for dietary control

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	<ul style="list-style-type: none"> ○ Needs for day-to-day care ○ Social and spiritual needs ○ Residential and financial assistance needs ● For assessment items beyond one's area of expertise, refer the cases to other workers with relevant professional qualifications for further assessment and analysis <p>3. Exhibit professionalism</p> <p>Be able to</p> <ul style="list-style-type: none"> ● Apply broad and comprehensive professional knowledge to make judgment; analyse the needs of elderlies and their carers systematically
Assessment Criteria	<p>The integrated outcome requirement of this Unit of Competency is:</p> <ul style="list-style-type: none"> ● Ability to analyse and integrate the needs of elderlies and their carers according to professional assessment results and observation, after understanding elderlies' and carers' situation thoroughly.
Remark	