

Specification of Competency Standards
for the Elderly Care Service Industry
Unit of Competency

Functional Area - Psychosocial & Spiritual Care

Title	Assess Effectiveness of End-of-life Care Plan
Code	106126L5
Range	This Unit of Competency is applicable to employees in the elderly care service industry who are responsible casework in residential homes. This competency involves the ability of critical analysis and assessment. Employees are required to assess the effectiveness of end-of-life care plans according to the individual objectives and content of such plans, using various methods, identify any room for improvement, and use them as reference for formulation of similar care plans in future.
Level	5
Credit	3 (For Reference Only)
Competency	<p>Performance Requirements</p> <p>1. Relevant knowledge on assessing the effectiveness of end-of-life care plans</p> <p>Be able to</p> <ul style="list-style-type: none"> • Understand the information, knowledge and skills needed to draft end-of-life care plans • Understand the factors that may influence the effectiveness of end-of-life care plans, such as, <ul style="list-style-type: none"> ○ How cooperative are elderlies' families ○ Support from the institution / department • Understand the skills to use various assessment methods, for example, <ul style="list-style-type: none"> ○ Attending case conference ○ Interviewing with elderlies, their families and their carers ○ Reviewing documents ○ Reading medical reports • Understand the skills to build rapport with elderlies and their families <p>2. Assess the effectiveness of end-of-life care plans</p> <p>Be able to</p> <ul style="list-style-type: none"> • Set effectiveness markers according to the individual objectives of each end-of-life care plan, including qualitative markers and quantitative markers • Collect data of effectiveness markers from elderlies, their families and relevant staff members via various channels, for example, <ul style="list-style-type: none"> ○ Questionnaires ○ Interviews ○ Case conferences • Analyse all data of effectiveness markers, understand the factors affecting the effectiveness of the plan, so as to assess the effectiveness of the plan • Document the effectiveness assessment results, identify the needs for improvement and use them as reference for formulation of end-of-life care plans in future <p>3. Exhibit professionalism</p> <p>Be able to</p> <ul style="list-style-type: none"> • Set a standard to measure the effectiveness of end-of-life care plans objectively
Assessment Criteria	<p>The integrated outcome requirement of this Unit of Competency is:</p> <ul style="list-style-type: none"> • Ability to assess, using various methods, the effectiveness of end-of-life care plans with respect to the plan's individual objectives and content; to identify the needs for

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	improvement according to the assessment results; use them as a reference for formulation of similar plans in future.
Remark	