

**Specification of Competency Standards**  
**for the Elderly Care Service Industry**  
**Unit of Competency**

Functional Area - Clinical Care

Title	Refer elderlies to Medical Specialties for consultation
Code	106013L5
Range	This Unit of Competency is applicable to employees in the elderly care service industry who provide care and rehabilitation services to elderlies. This Competency involves the abilities of critical analysis and assessment. Employees are required to assess elderlies' conditions and physical status, and refer them to suitable medical specialists according to their needs, so as to ensure elderlies receive the most suitable treatments.
Level	5
Credit	1 (For Reference Only)
Competency	<p>Performance Requirements</p> <p>1. Relevant knowledge on specialist treatment</p> <p>Be able to</p> <ul style="list-style-type: none"> <li>• Understand the current healthcare system in Hong Kong, including: <ul style="list-style-type: none"> <li>○ Division of specialties</li> <li>○ Public and private sectors.</li> </ul> </li> <li>• Understand the content of various specialties, including: <ul style="list-style-type: none"> <li>○ Fee structure</li> <li>○ Examinations and treatments offered</li> <li>○ Procedures and ways of making referral</li> <li>○ Approximate waiting time</li> </ul> </li> <li>• Understand the ways and skills to assess the needs of specialist treatment for elderlies</li> </ul> <p>2. Refer the elderly that requires specialist treatment</p> <p>Be able to</p> <ul style="list-style-type: none"> <li>• Assess the elderlies current physical conditions, and consider various factors determining elderlies' needs and the types of specialist treatments available, such as: <ul style="list-style-type: none"> <li>○ Effects of current treatments</li> <li>○ Needs for further tests, examinations and treatments</li> <li>○ Expected effects of specialist treatments</li> <li>○ Financial implications</li> </ul> </li> <li>• Explain to elderlies and their family whether specialist treatments are necessary and the arrangement for such referrals</li> <li>• Refer elderlies to the required specialist treatments, including: <ul style="list-style-type: none"> <li>○ Provide relevant medical reference</li> <li>○ Contact the medical specialty</li> <li>○ Book appointment</li> <li>○ Document all relevant referral information clearly, and follow up with the elderlies' conditions after receiving specialist treatments</li> </ul> </li> </ul> <p>3. Exhibit professionalism</p> <p>Be able to</p> <ul style="list-style-type: none"> <li>• Analyse elderlies' need for specialist treatment with professional knowledge and assessment skills</li> <li>• Provide support to elderly and ease their anxiety</li> </ul>
Assessment Criteria	The integrated outcome requirement of this Unit of Competency is:

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	<ul style="list-style-type: none"><li>• Ability to assess physical conditions of elderly, analyse their needs for specialist treatment, and refer them to suitable medical specialists.</li></ul>
Remark	