

Specification of Competency Standards
for the Elderly Care Service Industry
Unit of Competency

Functional Area - Common

Title	Refer the Elderly Persons in Need to Specialist Care Assessments
Code	110907L5
Range	This Unit of Competency is applicable to practitioners who provide clinical care services in the elderly care service industry. The application requires the demonstration of in-depth expertise or theoretical knowledge in a range of technical, professional or managerial working environments, and its execution requires careful thinking, critical analysis and decision-making skills. Practitioners should be able to assess the elderly persons for their care needs according to the changes in their physical conditions and the organization's service assessment and referral mechanism, so that they can be referred to receive appropriate special care assessments and services.
Level	5
Credit	1 (For Reference Only)
Competency	<p>Performance Requirements</p> <p>1. Relevant knowledge on specialist care needs assessment</p> <ul style="list-style-type: none"> • Understand the organization's mechanism, execution procedures and guidelines on service assessment and referral • Understand the content of the elderly persons currently receiving specialist care assessment services, such as: <ul style="list-style-type: none"> ○ Service type, such as: wound and stoma specialist, community nursing, diabetic specialist nursing, pain specialist nursing, outreach nursing, etc. ○ Number of services, etc. • Understand the types, referral conditions and procedures of specialist care assessment services • Understand the methods and techniques of assessing the physical condition of the elderly, such as: <ul style="list-style-type: none"> ○ Nursing diagnosis (PES) ○ With the elderly's consent, inquire and review their medical records and diagnosis with the relevant medical team ○ Conduct physical examinations for the elderly ○ Interview the elderly and their family members to obtain their health history • Understand the communication skills with the elderly persons and their families • Understand the skills of writing records <p>2. Refer the elderly persons in need to specialist care assessments</p> <ul style="list-style-type: none"> • Initially assess the elderly's physical conditions and self-care abilities, such as: <ul style="list-style-type: none"> ○ Assessment their abilities on performing activities of daily living (ADLs) and instrumental activities of daily living (IADLs) ○ Vision and hearing assessments, such as: Snellen Eye Chart Test, Whispered Voice Test, etc. ○ Wound assessment, such as wound location, size, type, exudates, etc. ○ Diabetic assessment, such as: blood glucose records, etc. ○ Cognitive and communication skills assessment, such as Mini-Mental State Examination, etc. ○ Psychological and mental conditions, such as: Geriatric Depression Scale, etc. ○ Nutrition and water intake, such as: Body Mass Index, etc. • Examine the special circumstances of the elderly, such as: discharge from the hospital after illness, falls, communicable diseases, etc.

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	<ul style="list-style-type: none"> • Confirm the types of specialist care assessment services that the elderly requires according to the changes of their physical condition and other important factors, such as: <ul style="list-style-type: none"> ○ Health and disease assessments ○ Mental health assessment ○ Nutritional assessment ○ Falls risk assessment ○ Home environment assessment, etc. • Explain to the elderly and their family members the need for the referral to specialist care assessments and related arrangements, such as: <ul style="list-style-type: none"> ○ Content and procedures of care needs assessment service ○ Waiting time ○ Fees, etc. • Refer the elderly to specialist care assessment, and follow-up the condition after the referral and assessment, such as: <ul style="list-style-type: none"> ○ Related medical information ○ Various assessment reports ○ Contact information of the elderly and carers, etc. • Record and appropriately store referral data <p>3. Exhibit professionalism</p> <ul style="list-style-type: none"> • Assess the elderly's physical conditions and their changes, and refer to specialist care as needed • Refer the elderly persons to specialist care assessments and follow-up their situation afterwards • Establish good communication relationships with the elderly persons and their family members, show empathy, and maintain an objective and professional attitude
Assessment Criteria	<p>The integrated outcome requirements of this Unit of Competency are:</p> <ul style="list-style-type: none"> • Able to utilize professional knowledge and assessment skills to comprehensively analyze the needs of the elderly for referral to specialist care, according to the organization's service assessment and referral mechanism, and make appropriate referrals while possessing communication relationships with the elderly and their family members; and • Able to timely follow-up the status of the elderly's assessment services, and their needs of care services.
Remark	