

Specification of Competency Standards
for the Elderly Care Service Industry
Unit of Competency

Functional Area - Home and Community Care

Title	Refer Home Repair Services for the Elderly Persons
Code	110876L4
Range	This Unit of Competency is applicable to practitioners who provide district and home support services in the elderly care service industry. The application requires performing skilled tasks in familiar and some new working environments, and its execution requires analytical and decision-making skills. Practitioners should be able to assess the elderly's home environments, analyze the safety and maintenance needs, and refer appropriate home maintenance services and related community resources for the elderly persons, in order to improve their home environment and quality of life.
Level	4
Credit	1 (For Reference Only)
Competency	<p>Performance Requirements</p> <p>1. Relevant knowledge on referring home repair services</p> <ul style="list-style-type: none"> • Understand the organization's referral mechanisms and guidelines • Understand the knowledge and skills of assessing the safety of home environments • Understand the elderly's needs for home repairs • Understand the type of houses that the elderly persons live in • Understand the departments and community groups/services that provide home maintenance, such as: <ul style="list-style-type: none"> ○ "Responsive In-Flat Maintenance Services" of the Housing Department ○ "Elderly Integrated Home Safety Projects" of non-governmental organizations ○ Elderly support services in the Elderly District Center provide voluntary home repair services, etc. • Understand the community resources related to home repairs, such as: <ul style="list-style-type: none"> ○ Hong Kong Housing Society's "Building Maintenance Grant Scheme for Elderly Owners" ○ Interest-free loans for home repairs ○ Home repair subsidies, etc. • Understand the importance of home repairs to the elderly's lifestyle <p>2. Refer home repair services for the elderly persons</p> <ul style="list-style-type: none"> • Inspect the elderly's home environment, assess their maintenance needs, or listen to the elderly's requests for home maintenance, such as: <ul style="list-style-type: none"> ○ Leveling the ceiling ○ Paint the walls ○ Window maintenance or repairs ○ Maintenance and repairs of the fresh water and sewage system, etc. • According to the type of houses the elderly persons live in, find suitable organizations/departments to carry out home repairs for them, such as: <ul style="list-style-type: none"> ○ Public housing; refer to the Housing Department ○ House ownership, village houses, and private buildings; refer to private maintenance/repair companies, community groups, social welfare organizations etc. • If the elderly persons are referred to a department/organization that provides home repair services; understand whether they meet the qualification criteria, and whether the services are suitable for them, such as: <ul style="list-style-type: none"> ○ The service's designated target groups ○ Eligibility to use the service, such as: financial status, etc.

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	<ul style="list-style-type: none"> ○ The scope of repair services, etc. ● If the elderly persons are referred to private repair companies; help them obtain and compare quotations from different home repair companies, while understanding the relevant information of the companies, such as: <ul style="list-style-type: none"> ○ Whether the company has obtained legal and relevant licenses ○ Whether the home repair technician has a qualified license and relevant experience ○ Maintenance items including the content ○ Whether there are additional charges, etc. ● Refer the elderly persons to relevant community resources and understand relevant information, according to their financial conditions, such as: <ul style="list-style-type: none"> ○ Scope of eligible allowance ○ Application form ○ Application procedures ○ Application instructions ○ Allowances or grants, etc. ● Refer the elderly persons according to the organization's procedures and guidelines, and the relevant procedures of the departments/organizations that provide home maintenance services <p>3. Exhibit professionalism</p> <ul style="list-style-type: none"> ● Able to listen to and assess the elderly's needs for home repair, and refer appropriate home repair services and related community resources for them
Assessment Criteria	<p>The integrated outcome requirements of this Unit of Competency are:</p> <ul style="list-style-type: none"> ● Able to analyze the safety and maintenance needs of the elderly's home environments, and refer them to appropriate home maintenance services and related community resources, in order to improve their home environment and quality of life.
Remark	