

Specification of Competency Standards
for the Elderly Care Service Industry
Unit of Competency

Functional Area - Psychosocial and Spiritual Care

Title	Assess the Effectiveness of End-of-Life Care Plans
Code	110819L5
Range	This Unit of Competency is applicable to practitioners who provide their services in the elderly care service industry. The application requires the demonstration of in-depth expertise or theoretical knowledge in a range of technical, professional or managerial working environments, and its execution requires careful thinking, critical analysis and decision-making skills. Practitioners should be able to assess the effectiveness of individual end-of-life care plans using different methods, and identify areas of improvement for future plan improvement purposes.
Level	5
Credit	3 (For Reference Only)
Competency	<p>Performance Requirements</p> <p>1. Relevant knowledge on assessing the effectiveness of end-of-life care plans</p> <ul style="list-style-type: none"> • Understand the information, knowledge and skills for assessing end-of-life care plans, such as: <ul style="list-style-type: none"> ○ Provide direct service content data ○ Referral information and results ○ Elderly, medical care and activity information, etc. • Understand the factors that affect the effectiveness of end-of-life care plans, such as: <ul style="list-style-type: none"> ○ Cooperation of the elderly persons and their carers ○ Support by the organization and service unit • Understand the different assessment methods • Understand the assessment process • Understand the skills of working with other professionals • Understand the skills to build relationships with the elderly persons and their carers <p>2. Assess the effectiveness of end-of-life care plans</p> <ul style="list-style-type: none"> • Establish effectiveness indicators for the elderly's individual end-of-life care plans, such as: qualitative and quantitative indicators, etc. • Assess from both the effectiveness and the process, such as: <ul style="list-style-type: none"> ○ Examples of effectiveness assessment: the satisfaction of the elderly persons, the effectiveness of the end-of-life care plan, etc. ○ Examples of process assessment: expected workload and achievement of scheduled indicators, etc. • Collect data on performance indicators from related staff using different methods, such as: <ul style="list-style-type: none"> ○ Questionnaires (before and after the case) ○ Interviews with the elderly persons and their carers ○ Case meetings ○ Compare work quantity accomplishment indicators, etc. • Analyze the factors that affect the plan based on the obtained data on performance indicators, in order to assess the effectiveness of the plan • Record the results of the assessment on effectiveness, identify and suggest areas of improvements, and use them as reference for future development of the elderly's care plan <p>3. Exhibit professionalism</p>

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	<ul style="list-style-type: none">• Collect sufficient data at different levels, and develop objective standards for measure end-of-life care plans
Assessment Criteria	<p>The integrated outcome requirements of this Unit of Competency are:</p> <ul style="list-style-type: none">• Able to assess the effectiveness of the elderly's end-of-life care plans using different methods, according to their goals and contents, and identify areas of improvements based on the assessment results, for future plan improvement purposes.
Remark	