

Specification of Competency Standards
for the Elderly Care Service Industry
Unit of Competency

Functional Area - Psychosocial and Spiritual Care

Title	Follow the Guidelines for the Prevention of Elderly Abuse
Code	110810L2
Range	This Unit of Competency is applicable to practitioners who provide frontline services in the elderly care service industry. The application requires performing a range of tasks in predictable and structured working environments, and its execution requires understanding abilities and interpretation skills. Practitioners should be able to understand the guidelines for the prevention of elderly abuse established by government authorities and the organization, and strictly follow them to prevent elderly abuse during daily work
Level	2
Credit	3 (For Reference Only)
Competency	<p>Performance Requirements</p> <p>1. Relevant knowledge on the guidelines for the prevention of elderly abuse</p> <ul style="list-style-type: none"> • Understand the appropriate attitudes for executing the guidelines, such as: <ul style="list-style-type: none"> ○ Adopt neutral and unbiased attitudes, do not criticize or judge ○ Comply with information confidentiality, except for disclosure to the senior/supervisor and related case workers ○ Maintain caring attitudes, etc. • Understand the basic information related to elderly abuse, such as: <ul style="list-style-type: none"> ○ Definition of elderly abuse ○ Forms of elderly abuse ○ Physical and behavioral symptoms of elderly abuse • Understand the guidelines for the prevention of elderly abuse developed by government authorities and the organization, including: purpose, beliefs, principles and staff responsibilities • Understand the need of immediate reporting of the suspected elderly abuse to the senior/supervisor <p>2. Follow the guidelines for the prevention of elderly abuse</p> <ul style="list-style-type: none"> • Strictly comply with the principles and guidelines of the prevention of elderly abuse, including: <ul style="list-style-type: none"> ○ All staff are responsible for assisting in the prevention of elderly abuse ○ Sufficient understanding on the basic knowledge of abuse and the content of the guidelines ○ Prioritize the safety of the elderly ○ The safety of the staff is equally important, immediately consult relevant professionals and arrange appropriate support as needed during work • Follow the guidelines for the prevention of elderly abuse in daily work, including: <ul style="list-style-type: none"> ○ Regularly review the latest information from government authorities and the organization ○ Listen carefully to the elderly's description of the abuse incident, and immediately report to the senior/supervisor after calming the elderly's emotions ○ Clearly record the elderly's injuries and the process of handling the incident • If the incident is assessed as a suspected case of elderly abuse, cooperate with the intervention and investigation work of relevant departments according to the organization's guidelines <p>3. Exhibit professionalism</p>

Specification of Competency Standards
for the Elderly Care Service Industry
Unit of Competency

Functional Area - Psychosocial and Spiritual Care

	<ul style="list-style-type: none">• Understand the importance of the guidelines on the prevention of elderly abuse, and strictly comply and execute them
Assessment Criteria	The integrated outcome requirements of this Unit of Competency are: <ul style="list-style-type: none">• Able to understand and follow the guidelines for the prevention of elderly abuse, and apply them to daily work in order to prevent elderly abuse.
Remark	