

Specification of Competency Standards
for the Elderly Care Service Industry
Unit of Competency

Functional Area - Clinical Care

Title	Monitor the Quality of Dementia Care
Code	110809L5
Range	This Unit of Competency is applicable to practitioners who are responsible for the management of clinical care services in the elderly care service industry. The application requires the demonstration of in-depth expertise or theoretical knowledge in a range of technical, professional or managerial working environments, and its execution requires careful thinking, critical analysis and decision-making skills. Practitioners should be able to monitor the execution of the care plan according to the goals and nursing measure of the elderly's dementia care plan, so that their care needs are appropriately handled, and ensure its effectiveness to maintain their quality of life.
Level	5
Credit	5 (For Reference Only)
Competency	<p>Performance Requirements</p> <p>1. Relevant knowledge on care needs of the elderly with dementia</p> <ul style="list-style-type: none"> • Understand dementia, the symptoms of patients at different stages, the obstacles caused on the elderly persons and the impact on their lives • Understand the goals and care measures of dementia care plans • Understand the methods of monitoring the quality of care and collect relevant data • Understand the data obtained from monitoring, to analyze and determine the quality of care • Understand common indicators related to the quality of dementia care, such as: the elderly's mental and emotional condition, frequency of problematic behaviors, degree of satisfaction with life, etc. • Understand the professional knowledge to improve the quality of care • Understand the methods and techniques of writing monitoring reports <p>2. Monitor the quality of dementia care</p> <ul style="list-style-type: none"> • Utilize different methods to monitor and collect data on the quality of care, such as: <ul style="list-style-type: none"> ○ Utilize relevant scales, such as: Hong Kong Montreal Cognitive Assessment (HK-MoCA), Life Satisfaction Index (LSI), etc. ○ Utilize relevant data, such as: using Morse Fall Scale data to monitor the quality of care measures to reduce problematic behaviors, etc. ○ Clinical observations, such as: observing social and communication skills of the elderly persons, etc. ○ Interview the elderly persons and carers, directly observe the improvement of nursing measures, and assess the degree of support they provide the carers, etc. • Analyze the data obtained through monitoring to determine the quality of care • Identify areas of improvements in the care plans to improve service quality • Write and appropriately store reports according to the monitoring results and related improvement suggestions <p>3. Exhibit professionalism</p> <ul style="list-style-type: none"> • Effectively assess and monitor dementia care plans and the elderly's quality of health • Analyze the progress and effectiveness of the dementia care plan, adopt objective and respectful attitudes towards the elderly's values and autonomy, and amend the content of their plans to meet their needs

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Assessment Criteria	The integrated outcome requirements of this Unit of Competency are: <ul style="list-style-type: none">• Able to monitor the conditions of dementia care plans and review the effectiveness of the executed plan; and• Able to amend the content of dementia care plans according to the review results, in order to maintain the elderly's quality of life.
Remark	