

Specification of Competency Standards
for the Elderly Care Service Industry
Unit of Competency

Functional Area - Psychosocial & Spiritual Care

Title	Provide Maintenance and Improvement on home environment
Code	106143L4
Range	This Unit of Competency is applicable to employees in the elderly care service industry who are responsible for following up with improvement and maintenance of elderlies' home environment. This competency involves the ability of analysis and making judgment. Employees are required to assess the risks in elderlies' home environment, apply for subsidies on elderlies' behalf to purchase or replace essential home fixtures and furnishings, perform small-scale home repair or improvement work in their residences, so as to reduce the existing or potential risks in elderlies' home and ensure their safety.
Level	4
Credit	2 (For Reference Only)
Competency	<p>Performance Requirements</p> <p>1. Relevant knowledge on maintenance and improvement of elderlies' home environment</p> <p style="padding-left: 40px;">Be able to</p> <ul style="list-style-type: none"> • Understand the common potential risks in elderlies' home environment • Understand projects that involve purchase, replacement and repair of home fixtures and other home improvement projects • Understand institutions that provide subsidies to elderlies for such purposes, the ways to apply for subsidies and other details, such as criteria for eligibility, and what kinds of works are covered. • Understand resources that provide elderly care and contact relevant medical organizations/agencies for additional support when necessary, for example, contact occupational therapists for further assessment etc. <p>2. Provide environmental warranty and enhancement</p> <p style="padding-left: 40px;">Be able to</p> <ul style="list-style-type: none"> • Assess elderlies' home environment and financial status; determine whether they need assistance to apply for subsidies • Determine an order of priority for follow-up actions according to how risky their home environment is, and how urgent their needs are • Negotiate with elderlies and implement the home maintenance and improvement projects • Provide quotations for items that are purchased, replaced, repaired or improved in such projects • Apply for subsidies from relevant institutions • Follow up with the approval process • Coordinate the project; monitor the progress and quality of works, ensure th at the project is completed safely within a reasonable time period • Submit report according to the requirement of subsidizing institutions <p>3. Exhibit professionalism</p> <p style="padding-left: 40px;">Be able to</p> <ul style="list-style-type: none"> • Analyse how urgent elderlies' needs are regarding maintaining and improving their home environment; set an order of priority of handling their cases with professional and impartial standing.

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Assessment Criteria	The integrated outcome requirements of this Unit of Competency are: <ul style="list-style-type: none">• Assess and analyse the current potential risks in elderlies' home environment, discuss with elderlies and implement maintenance and improvement projects for their homes; and• Complete the home maintenance or improvement project safely within a reasonable time period, apply for subsidies on elderlies' behalf, coordinate and monitor the project, so as to ensure elderlies' safety and their comfort at home
Remark	