

**Specification of Competency Standards**  
**for the Catering Industry**  
**Unit of Competency**

Functional Area - Professional Management Skills

Title	Devise multinational enterprise management in the catering industry
Code	108332L6
Range	This unit of competency is applicable to the management in multinational catering groups. While working in restaurants or relevant workplaces, practitioners should be able to analyse the issues faced by multinational enterprises in respect of politics, economy, laws, technology and personnel management, and devise multinational enterprise management plans.
Level	6
Credit	6
Competency	<p>Performance Requirements</p> <p>1. Knowledge of multinational enterprise management:</p> <ul style="list-style-type: none"> <li>• Know about the environment in multinational enterprises, including: <ul style="list-style-type: none"> <li>○ Challenges faced by multinational enterprises</li> <li>○ Environments faced by multinational enterprises including political, economic, legal and technological ones</li> <li>○ Social responsibilities and ethics of multinational enterprise management, etc.</li> </ul> </li> <li>• Know about the personnel management in multinational enterprises, such as: <ul style="list-style-type: none"> <li>○ Human resources demands in multinational enterprises</li> <li>○ Skills in recruitment and training in multinational enterprises</li> <li>○ All arrangements for overseas employees and labour relations</li> </ul> </li> <li>• Possess an international perspective and understand multiculturalism</li> <li>• Possess excellent governance skills and interpersonal communication skills</li> </ul> <p>2. Devise multinational enterprise management in the catering industry:</p> <ul style="list-style-type: none"> <li>• Devise multinational enterprise management plans in the catering industry for the organisation to cater for its development</li> <li>• Make full use of the understanding of the environment faced by multinational enterprises during work to enhance the competitiveness and development potential of the organisation</li> <li>• Manage with the personnel management skills adopted by multinational enterprises, such as: <ul style="list-style-type: none"> <li>○ Deal with the motivation and leadership issues of multinational enterprises</li> <li>○ Lead and manage multinational teams and diversified workforce, etc.</li> </ul> </li> <li>• Always pay attention to the worldwide development of the catering culture and the catering industry, and review and revise the multinational enterprise management plans in the catering industry devised</li> </ul> <p>3. Exhibit professionalism</p> <ul style="list-style-type: none"> <li>• When devising multinational enterprise management in the catering industry, insist on treating different food cultures and multinational enterprise staff members in an impartial manner</li> </ul>
Assessment Criteria	<p>The integrated outcome requirements of this UoC are the abilities to:</p> <ul style="list-style-type: none"> <li>• Understand the environment faced by multinational enterprises and their personnel management</li> <li>• Devise multinational enterprise management plans</li> </ul>
Remark	