

1. Title	Perform general spa therapy
2. Code	BEZZHC207A
3. Range	Master basic knowledge of spa treatment and provide assistance on general spa therapy according to the instructions at places providing spa therapy according to the in-house code of practice.
4. Level	2
5. Credit	6 (for reference only)
6. Competency	<p style="text-align: center;"><u>Performance Requirements</u></p> <p>6.1 Basic knowledge of spa treatment</p> <ul style="list-style-type: none"> ◆ Understand the types, applicability and effects of spa treatment ◆ Understand different types of spa equipment and their safe use; know about the types of spa therapy; and the applications, suitability and contraindications of related products ◆ Know about the characteristics and effects of “five senses” ◆ Understand the duration and interval for different spa therapy treatments ◆ Understand the contraindications for different spa therapy treatments ◆ Understand the environmental accessory facilities for different spa therapy treatments ◆ Understand the service flow and relevant details of spa treatment <p>6.2 Perform general spa therapy</p> <ul style="list-style-type: none"> ◆ Assist with the preparations for the treatment according to the instructions and the in-house code of practice, customer needs and the agreed treatment plan, in order to provide customers the feeling of comfortable and relaxation, including: <ul style="list-style-type: none"> • Preparing necessary equipment and appliances • Cleaning and sterilizing appliances, equipment and treatment room • Preparing the environmental accessories, e.g. music, lighting, etc. • Checking the temperature, water quality, etc. ◆ Entertain the customers and offer general consultation according to the in-house code of practice, including: <ul style="list-style-type: none"> • Identifying any contraindications • Explaining to the customers the procedures and effects of the spa treatment

	<ul style="list-style-type: none"> ◆ Correctly operate the spa appliances and equipment, according to the instructions and manufacturers' guidelines ◆ Take remedial actions and report to the supervisors immediately if there is any adverse effect exerted on the customers during treatment ◆ Properly record the details of the treatment and customers' condition after treatment for future reference
7. Assessment Criteria	<p>The integrated outcome requirements of this unit of competency are:</p> <ul style="list-style-type: none"> (i) Capable to master basic knowledge of spa treatment, entertain and offer consultation to the customers; (ii) Capable to assist with general spa therapy, according to the instructions and the in-house code of practice and the agreed treatment plan; and (iii) Capable to perform pre- and post-treatment procedures, and complete relevant records.
8. Remarks	