

1. Title	Know about beauty and health care treatments
2. Code	BEZZHC101A
3. Range	Know about the types and effects of the beauty and health care treatments provided by the organization, handle customers' general enquiries on beauty and health care treatments, and recommend suitable services or products to customers in beauty and health care product shops and place providing beauty and health care treatments.
4. Level	1
5. Credit	3 (for reference only)
6. Competency	<p style="text-align: center;"><u>Performance Requirements</u></p> <p>6.1 Basic knowledge of beauty and health care</p> <ul style="list-style-type: none"> ◆ Know about basic concepts, characteristics and effects of beauty and health care e.g. leading a regular life, so as to maintain body health and beauty ◆ Know about the effects of common beauty and health care treatments and their contraindications, such as: <ul style="list-style-type: none"> • Oriental: cupping, scraping, Moxibustion, traditional Chinese herbal bath, manipulation and meridian beauty therapy • Western: aromatherapy, spa, ear candle, musical beauty therapy and chromatic beauty therapy ◆ Know about the tools and products for common beauty and health care treatments <p>6.2 Answer general enquiries on beauty and health care</p> <ul style="list-style-type: none"> ◆ Use the basic knowledge of beauty and health care to explain to customers the treatments, products and equipment provided by the organization; explain the effects of suitable services or products to customers ◆ Explain to the customers the procedures and effects of the beauty and health care treatment plan suggested or agreed; assist the therapist or supervisor to carry out the treatment ◆ Clearly record the information on customers' enquiries
7. Assessment Criteria	<p>The integrated outcome requirements of this unit of competency are:</p> <p>(i) Capable to know about the effects of general beauty and health care treatments and products and their contraindications, answer related enquiries correctly, and introduce suitable treatments and products to customers; and</p> <p>(ii) Capable to assist the therapist or supervisor to carry out the treatment, and make accurate records of customers enquiries.</p>
8. Remarks	