

1. Title	Know about beauty service types and their functions
2. Code	BEZZCN105A
3. Range	Gain insight regarding different types of beauty services and their uses, and handle general customer enquiries related to beauty services at beauty-related workplaces.
4. Level	1
5. Credit	6 (for reference only)
6. Competency	<p style="text-align: center;"><u>Performance Requirements</u></p> <p>6.1 Know about beauty service types and their functions</p> <ul style="list-style-type: none"> <li>◆ Know about beauty services provided and details of the products used by the organization <ul style="list-style-type: none"> <li>• Skin care, such as: facial massage, whitening care, aromatherapy</li> <li>• Beauty care such as :manicure, hair removal and eyelash perm</li> <li>• Make-up such as: make-up design, eyebrow tattoo</li> <li>• Body care and shaping such as :bust care treatment, body slimming treatments and spa therapy</li> </ul> </li> <li>◆ Understand the functions of different beauty services</li> </ul> <p>6.2 Handle enquiries related to beauty services</p> <ul style="list-style-type: none"> <li>◆ Introduce to customers clearly, precisely and politely different types of beauty services of the organization and their functions</li> <li>◆ Answer customers general enquiries both face to face or by telephone related to beauty services</li> <li>◆ Provide information on beauty services customers needed and products used in these services</li> </ul>
7. Assessment Criteria	<p>The integrated outcome requirements of this unit of competency are:</p> <p>(i) Capable to introduce to customers clearly, in daily working environment, types of beauty services and their functions; and</p> <p>(ii) Capable to handle general customer enquiries related to beauty services and assist to complete related beauty services and transactions.</p>
8. Remarks	