Specification of Competency Standards for the Private Banking

Code 106788L3 Range Providing account statements with summary of transactions. This applies to different types of accounts for private banking clients. Level 3 Credit 3 (for reference only) Competency Performance Requirements 1. Understand statement reporting services of the bank Be able to: • Demonstrate basic understanding in the statement and reporting services offered by the bank in order to identify the job requirements • Understand the established procedures and operating systems in statement generation in order to carry out the job independently 2. Generate statement to clients Be able to: • Understand Clients' needs on reporting (e.g. frequency, real-time online access, multicurrency reporting) • Generate standards statements or customized reports according to clients' needs • Arrange and monitor delivery of client statements in different channels (paper statements, e- statements) • Provide analysis and consolidation of accounts activities (financial data, transaction, trends) upon requests 3. Retain and retrieve of statements Be able to: • Maintain records for clients for tax reporting and financial accounting purposes • Retain required records in accordance with applicable rules and regulations • Provide clients with required information / documents upon requests Assessment Crit	Technology and Operations > Trade Processing	
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