

Technology and Operations > IT Operations and Support

Title	Ensure continuous operations of IT system
Code	106771L5
Range	Provide recovery and operational services to enable continuous operations of the bank's IT systems to meet the bank's industry standards
Level	5
Credit	4 (for reference only)
Competency	<p>Performance Requirements</p> <ol style="list-style-type: none"> 1. Evaluate plans of IT service continuity and disaster recovery <ul style="list-style-type: none"> Be able to: <ul style="list-style-type: none"> • Evaluate different principles and adapt the best practices for IT service continuity and disaster recovery process for the bank • Evaluate the plans for IT service continuity and disaster recovery in order to identify improvement areas of the IT system 2. Provide recovery and operational services <ul style="list-style-type: none"> Be able to: <ul style="list-style-type: none"> • Manage the availability of the systems and network in the disaster recovery site. Ensure the recovery process meet the bank's policies and objectives as well as regulatory requirements • Activate disaster recovery procedures and maintain IT service continuity at the disaster recovery sites • Synchronize changes between production and disaster recovery environment • Restore the production environment, synchronize the changes to production environment that had applied to disaster recovery environment 3. Provide periodic disaster recovery tests for business <ul style="list-style-type: none"> Be able to: <ul style="list-style-type: none"> • Demonstrate successful disaster recovery actions • Demonstrate meeting service level agreements
Assessment Criteria	<p>The integral outcome requirements of this UoC are:</p> <ul style="list-style-type: none"> • Design and implementation of disaster recovery plan in a professional manner to meet the bank's industry standards
Remark	