| Technology and Operations: | Applications design, | , development & | Maintenance |
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| Title | Oversee implementation of new IT systems (e.g. trial run, testing) |
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| Code | 106763L5 |
| Range | Oversee the implementation of newly developed systems. This applies to implementation of major technology systems which will be applied throughout a particular business area. |
| Level | 5 |
| Credit | 4 (for reference only) |
| Competency | Performance Requirements 1. Understand the plan on implementing technological changes Be able to: • Evaluate the implementation plan in order to identify deviances in the process of installation, delivery or decommission of technological applications or other changes in system • Develop the change management plan by evaluating the degree of changes and conducting stakeholder analysis, etc. 2. Oversee implementation of new IT systems Be able to: • Monitor the implementation process and identify any deviance from the stated plan • Check whether new applications are compatible with existing systems and complete system integration • Identify potential problems; fix the bugs or problems occurred as a result of the introduction of new software or systems • Develop and execute procedures and tools related to release and deployment controls • Coordinate related business and operation units to carry out field tests for new applications • Conduct post-implementation review for applications in use |
| Assessment Criteria | The integral outcome requirements of this UoC are: Monitoring of the implementation of new IT systems. The implementation should comply to the stated plans and appropriate actions are taken to solve problems encountered during the implementation process. |
| Remark | |