

Technology and Operations > Applications design, development & Maintenance

Title	Develop IT application policy to cater the needs of the bank (e.g. software, interface, network)
Code	106761L6
Range	Formulate, analyze, and develop solutions or applications to cater the needs of the bank
Level	6
Credit	5 (for reference only)
Competency	<p>Performance Requirements</p> <p>1. Analyze technological needs of the bank's customers Be able to:</p> <ul style="list-style-type: none"> • Anticipate the future requirements of customers in the bank's technological systems by evaluating future trends in customers behavioral patterns and future development on IT applications based on incomplete information • Analyze technological needs of the bank (e.g. database technology, system engineering, telecommunications) in satisfying the bank's business strategies and needs of customers of the bank <p>2. Formulate strategies in improving IT systems Be able to:</p> <ul style="list-style-type: none"> • Formulate IT strategies which can cover different areas of customer services based on technological readiness, skills of IT personnel and needs of customers • Benchmark with local and overseas banks to ensure IT systems of the bank can keep up with the industry standards • Consult with different business departments, including product development team, to ensure that the strategies can meet the features requirements of different products and services • Conduct research to keep updated with the trends in IT development in order to design better services to customers • Define project management framework for the market
Assessment Criteria	<p>The integral outcome requirements of this UoC are:</p> <ul style="list-style-type: none"> • Formulation of IT development strategies based on critical analysis on the bank's strategies, customers needs and future development in IT. • Production and update of different types of IT applications which can satisfy the bank's strategies and customer's requirements in products and services delivery.
Remark	