Title	Develop operation procedures for different IT hardware / software
Code	106752L5
Range	Develop operation procedures for the IT infrastructure.
Level	5
Credit	4 (for reference only)

Competency	Performance Requirements
	1. Understand the overall IT architecture and infrastructure
	    Be able to:
	    • Articulate the overall IT architecture and design at the organizational level
	    • Understand the operation for various IT hardware and software for the bank industry
	2. Formulate operation procedures for IT hardware and software within the bank
	    Be able to:
	    • Develop IT operation procedures and policies for software and hardware products or services provided by the bank according to industry standards
	    • Improve the IT operation procedures and policies continuously

Assessment Criteria	The integral outcome requirements of this UoC are: • The abilities to develop the operation procedures for different IT hardware and software within the bank to support its business missions.
Remark	