

Specification of Competency Standards
for the Banking Industry
Unit of Competency

Functional Area - 7. Product Development and Brand Marketing
(Key Function – 7.3 Product Development)

Title	Perform product acceptance test
Code	109433L4
Range	Performing product acceptance test according to the stated plan. This applies to acceptance test of any kind and different kinds of enterprise banking products and services.
Level	4
Credit	3 (For Reference Only)
Competency	<p>Performance Requirements</p> <p>1. Knowledge in the Subject Area</p> <p>Be able to:</p> <ul style="list-style-type: none"> • Understand the common testing procedures and measurement techniques so as to conduct acceptance tests on different types of products effectively; • Understand the objectives and procedures of a particular product acceptance test in order to avoid errors when conducting the tests. <p>2. Applications</p> <p>Be able to:</p> <ul style="list-style-type: none"> • Perform user acceptance tests for newly developed products according to testing protocol; • Liaise with both internal and external business arms and co-workers in coordinating the implementation of user acceptance tests for newly developed products; • Identify deviations or abnormalities during implementation and carry out remedial actions when necessary. <p>3. Professional Behaviour and Attitude</p> <p>Be able to:</p> <ul style="list-style-type: none"> • Consolidate relevant data, such as satisfaction level of users during the test to demonstrate the performance in the acceptance test; • Prepare reports with accurate and relevant supporting data for final assessment to obtain approval of product launch.
Assessment Criteria	<p>The integral outcome requirements of this UoC are:</p> <ul style="list-style-type: none"> • Execution of product acceptance test according to the stated protocol and carry out necessary adjustment during the course to ensure smooth operations and fulfilment of objectives; • Reporting of valid and reliable data of product acceptance tests which provide essential information regarding the performance of the testing products.
Remark	