

Specification of Competency Standards for the Retail Banking

**Unit of Competency**

**Other Core Generic Competences > 10.6 Self Management**

Title	Contribute innovative ideas for improving work performance and quality
Code	107621L4
Range	This unit of competency is applicable to work tasks in all functions of the bank; across simple to complex job roles
Level	4
Credit	3
Competency	<p>Performance Requirements</p> <p>1. Generating ideas Be able to:</p> <ul style="list-style-type: none"> <li>• Generate a variety of approaches with the help of using a variety of tools and technologies to issue tackling or problem solving</li> <li>• Pinpoint the actual causes of issues and the dynamics that underlie them</li> </ul> <p>2. Critical thinking Be able to:</p> <ul style="list-style-type: none"> <li>• Identify how different possible approaches of doing things are positive or negative logically; and analysing these assessment</li> <li>• Identify useful sources of information and utilise only those which is essential</li> </ul> <p>3. Synthesis and creative problem solving Be able to:</p> <ul style="list-style-type: none"> <li>• Find a better way to approach issues or problems through synthesizing and reorganizing the information</li> <li>• Think "out of the box" and use innovative ideas to tackle the issues</li> </ul>
Assessment Criteria	<p>The integral outcome requirements of this UoC are:</p> <ul style="list-style-type: none"> <li>• Willing to find new ways of doing things and generate a variety of approaches to tackle existing issues</li> <li>• Find a better way to approach issues or problems through synthesizing and reorganizing the information</li> </ul>
Remark	