

Specification of Competency Standards for the Retail Banking

**Unit of Competency**

**Other Core Generic Competences > 10.5 Project / Programme Management**

Title	Set up project / programme team and establish infrastructure
Code	107614L5
Range	Establish project / programme team to deal with specific initiatives related to bank's business development. This applies to projects / programs of different purposes and scales
Level	5
Credit	4
Competency	<p>Performance Requirements</p> <ol style="list-style-type: none"> <li>1. Define the purposes to set up the project / programme Be able to: <ul style="list-style-type: none"> <li>• Evaluate the goal for the project team in order to understand the criticality in setting up the team, the importance and roles of the team</li> <li>• Define the purposes of the project / programme by specifying its objectives, initiatives and its value to the bank</li> <li>• Liaise with relevant business and operations units to collect necessary information before project commencement so as to refine the project / programme objectives and coordinate corresponding events</li> <li>• Set project / programme objectives in a SMART approach: specific, measurable, achievable, realistic and time bounded</li> </ul> </li> <li>2. Define the scope of the project / programme Be able to: <ul style="list-style-type: none"> <li>• Set up project charter or programme by defining the roles and responsibilities, outlining the objectives, identifying the main stakeholders and defining the authority of the project / programme leader etc.</li> <li>• Define project / programme scope and terms of reference, prepare working schedule and confirm reporting line with related stakeholders</li> </ul> </li> <li>3. Establish project / programme management framework Be able to: <ul style="list-style-type: none"> <li>• Ensure that effective risk management is performed for the project / programme by conducting risk analysis, avoidance planning and contingency planning</li> <li>• Develop guidelines in escalating high risk and sensitive issues to the appropriate level and seek for relevant support to resolve them</li> <li>• Integrate data and information by categories and construct an overall project / programme management plan</li> <li>• Establish sound infrastructure to ensure the constituent initiatives can be run successfully</li> </ul> </li> </ol>
Assessment Criteria	<p>The integral outcome requirements of this UoC are:</p> <ul style="list-style-type: none"> <li>• Setting up of project / programme team with clearly defined objectives, scopes and framework etc. according to the goal of the projects</li> </ul>
Remark	